



Terms & Conditions

Basic Starter Kit & Telemetry Kit

1. Bundle Purchase

The Basic Starter Kit is sold as a complete package. Items within the bundle cannot be substituted, exchanged, or swapped for other products.

2. Limited-Time Offer

Bundle pricing and availability are subject to change at Smithtek's discretion.

3. Warranty

All included hardware is covered under a **2-year warranty** from the date of sale. Warranty terms are as per the Smithtek Warranty Policy.

4. Exclusions

The Basic Starter Kit does **NOT** include:

- Setup, programming, or technical support services.
- Reviewing or designing electrical schematics and drawings.
- Onsite installation or commissioning services.
- Integration with third-party platforms, software, or networks outside of Smithtek's system.

5. Liability

Smithtek is not responsible for system failures, operational disruptions, or financial losses resulting from improper installation, misuse, or modifications made by the customer or third parties.

6. Software and Cloud Subscription

The included cloud subscription is for **12 calendar months** from the date of activation. Renewals are the responsibility of the customer. Cloud services rely on internet connectivity and network infrastructure, which are outside of Smithtek's control.

7. Order Cancellation & Refunds

Once purchased, the Basic Starter Kit cannot be returned for a refund unless the product is faulty as per the warranty terms.

Smithtek Pty Ltd

Address: AMP Tower, Level 28/140 St Georges Terrace, Perth WA 6000

Phone: (08) 6118 9176

Website: www.smithtek.com.au

Email: info@smithtek.com.au